

Outer Sydney Metropolitan Bus Service Contract

Schedule 7: Ticketing, Fares, Concessions and Free Travel

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**Part 1 - Full Fares and Concession Fares Applicable on Contract Bus Services:**

Section Bands and Associated Fares			
Product Designation	Section Bands	Full Fare Cost	Concession Fares Cost for Approved beneficiaries
MyBus Single	1-2	\$2.10	\$1.00
	3-5	\$3.50	\$1.70
	6+	\$4.50	\$2.20
MyBus Travel 10	1-2	\$16.80	\$8.40
	3-5	\$28.00	\$14.00
	6+	\$36.00	\$18.00

**Part 1 - Full Fares and Concession Fares Applicable on Contract Bus Services - Continued:**

Section Bands and Associated Fares			
Product Designation	Zone Bands	Full Fare Cost	Concession Fares Cost for Approved beneficiaries
MyMulti 1 – Weekly	Zone 1	\$43.00	\$20.50
MyMulti 2 – Weekly	Zone 2	\$51.00	\$24.00
MyMulti 3 – Weekly	Zone 3	\$60.00	\$28.50
Monthly (28 days)	Zone 1	\$164.00	Not Applicable
MyMulti 2 Monthly (28 days)	Zone 2	\$194.00	Not Applicable
MyMulti 3 Monthly (28 days)	Zone 3	\$232.00	Not Applicable

**Part 1 - Full Fares and Concession Fares Applicable on Contract Bus Services - Continued:**

Section Bands and associated Fares			
Product Designation	Zone Bands	Full Fare Cost	Concession Fares Cost for Approved beneficiaries
MyMulti 1 – Quarterly (90 days)	Zone 1	\$452.00	Not Applicable
MyMulti 2 – Quarterly (90 days)	Zone 2	\$533.00	Not Applicable
MyMulti 3- Quarterly (90 days)	Zone 3	\$638.00	Not Applicable
MyMulti 1 – Annually (365 days)	Zone 1	\$1,632.00	Not Applicable
MyMulti 2- Annually (365 days)	Zone 2	\$1,929.00	Not Applicable
MyMulti 3- Annually (365 days)	Zone 3	\$2,311.00	Not Applicable
MyMulti – Day pass	MyZone operating area	\$21.00	\$10.50
Pensioner Excursion Ticket (PET)	MyZone operating area	Not Applicable	\$2.50
School Term Pass <sup>1</sup>	Applicable for Section Band 1 – 2 only	Not Applicable	\$48.80

<sup>1</sup> School Term Passes must only be offered to primary school students residing within a 1.6km radial distance from the school attended and secondary school students residing within a 2.0km radial distance from the school attended.

A School Term Pass is purchased term by term or for all four terms.

A School Term Pass is valid for travel between the registered home address and the school on school days only, via the most direct means.

**Part 2 - Full Fares and Concessions Fares Applicable on Bus Services:**

**The persons identified in the following are Approved Beneficiaries eligible for concession fares prices**

<b>Concession and Half Fare</b>	<b>Proof of eligibility</b>	<b>Issued by</b>	<b>Concession entitlements</b>
Primary and Junior Secondary School aged children (ages 4 – 15)	No proof required. However, some children may carry a Proof of Age Card	TfNSW Passes and Concessions and/or schools on behalf of TfNSW Passes and Concessions	Child fare for single and MyBus TravelTen and MyMulti Tickets
Senior Secondary School Students (ages 16-18)	School Pupil Railways of Australia Identification Card (Form 202 or equivalent)	NSW schools on behalf of TfNSW Passes and Concessions	Half fare for single and MyBus TravelTen and MyMulti Tickets
Full time NSW University, TAFE and private college students (aged 16+) or full time School Students (aged 19+)	NSW/ Student Identification Card (Form 204 or equivalent) and/or Tertiary Student NSW/ Transport Concession Card	NSW universities, TAFE and private colleges on behalf of TfNSW Passes and Concessions	Half fare for single and MyBus TravelTen and MyMulti Tickets
Apprentices and Trainees NSW – for all travel – all purposes and all times	Indentured Apprentice / Trainee NSW Transport Concession Card	TfNSW Passes and Concessions	Half fare for single and MyBus TravelTen and MyMulti Tickets
Jobseekers NSW (on the maximum amount of benefit)	NSW Half Fare Entitlement Card for jobseekers	Centrelink on behalf of TfNSW	Half fare for single and MyBus TravelTen and MyMulti Tickets
Pensioners	Pensioner Concession Card (NSW, Victoria & ACT)	Centrelink and Department of Veterans Affairs	Half fare for single Tickets \$2.50 for PET, and concession for MyBus TravelTen and MyMulti tickets
	Pension Concession Card holders from other States & Territories	Other States and Territories	Half fare for single Tickets \$2.50 for PET, and concession for MyBus TravelTen and MyMulti tickets
NSW Seniors	NSW Seniors Card holders	NSW Department of Human Services	Half fare for single Tickets \$2.50 for PET, and concession for MyBus TravelTen and MyMulti tickets
	Seniors Card holders from other States & Territories	Other States and Territories	Half fare for single Tickets \$2.50 for PET, and concession for MyBus TravelTen and MyMulti tickets
NSW & Victorian War Widow/ers	NSW & Victorian War Widow/ers Card	Department of Veterans Affairs	Half fare for single Tickets \$2.50 for PET, and concession for MyBus TravelTen and MyMulti tickets
	Excludes NSW & Vic Widow/ers for Newcastle TimeTen & My Multi Mthly/ Qtly/Yearly		
Family Funday Sunday	Family consisting of one adult and at least one child under 16 years of age, and rest of group must be related by family.	No card – Family group must satisfy description to be eligible	\$2.50 ticket for each person 4 years of age and over

**Part 3 - Approved Beneficiaries of Free Travel on Bus Services:**

**The persons identified in the following table will be eligible for free travel:**

<b>Free travel</b>	<b>Proof of eligibility</b>	<b>Issued by</b>	<b>Concession entitlements</b>
Preschool aged children (0 – 3)	No proof required	Not Applicable	Free travel
Primary and secondary school students including certain TAFE students Plus attendant	Operator-specific SSTS Pass(es) Pass and an attendant and/or TfNSW Electronic Ticketing Product*	Bus Operators on behalf of TfNSW	Free travel in accordance with SSTS Policy set by TfNSW and amended from time to time
Vision impaired persons – Plus attendant	Vision Impaired Persons Pass and an attendant (NSW and all other States and Territories)	TfNSW Passes and Concessions and equivalent transport agency in other States and Territories	Free travel including guide dog (and attendant where endorsed on VIP Pass.)
Aurally deficient (deaf) person	Hearing Dog Certificate	TfNSW Passes and Concessions	Free travel for assistance animal.
Attendant for profoundly disabled person	Companion Card for attendant.	NSW Department of Family and Community Services and equivalent agencies in other States and Territories	Free travel
World War 1 veterans and their wives/widows Plus attendant	World War 1 Travel Concession Card Pass and an attendant	Department of Veterans Affairs	Free travel
Australian & New Zealand war veterans with service related disabilities in receipt of a pension from Department of Veterans Affairs Plus attendant	Ex-Member of Defence Force Pass and an attendant	TfNSW Passes and Concessions	Free travel
Australian War Veterans classified by Department of Veterans Affairs Plus attendant	Blinded Soldier's Pass and an attendant	TfNSW Passes and Concessions	Free travel
People recognised for service to the State Plus attendant	State Travelcard holders Pass and an attendant	TfNSW Passes and Concessions	Free travel
All passengers on any free bus or shuttle service, as determined by TfNSW	No proof required	Not Applicable	Free travel

**Part 3 - Approved Beneficiaries of Free Travel on Bus Services – continued:**


**The persons identified in the following table will be eligible for free travel:**

Occasion	Persons Eligible	Concession entitlements
ANZAC Day; National Service; Vietnam Veteran's Day; Reserve Forces Day	<ul style="list-style-type: none"> <li>• Members or Ex-Members of the Australian Defence Force who are wearing one of the uniforms of the Australian Defence Force, and/or displaying service medals and/or carrying a letter of accreditation on the letterhead of a branch of the Returned and Services League (RSL) or other recognised ex-services organisation.</li> <li>• Spouses, children or grandchildren of deceased Members of the Australian Defence Force who are wearing the uniforms of the deceased Australian Defence Force Member and/or displaying the service medals of the deceased Australian Defence Force Member and/or carrying a letter of accreditation on the letterhead of a branch of the (RSL) or other recognised ex-services organisation.</li> </ul>	Free travel
Teddy Bears' Picnic	Children, their parents and/or guardians provided the child carries a teddy bear or other plush toy.	Free travel


**Notes**

- (a) This list of approved Beneficiaries may be varied from time to time by TfNSW, in accordance with any scheme implemented pursuant to clause 8 of Schedule 1 of the *Transport Administration Act 1988* (NSW).
- (b) The Approved Beneficiary status will continue in circumstances where the proof of eligibility certification may change from time to time (an updated Schedule will be issued to Operators where there is a change).
- (c) The Approved Beneficiary status will continue in circumstances where the issuing authority may be replaced by another authority from time to time (an updated Schedule will be issued to Operators where there is a change).
- (d) Approved Beneficiaries are eligible for the Tickets listed above for travel at any time.
- (e) PET means Pensioner Excursion tickets. PETs are available for the relevant Approved Beneficiaries for travel on the date that is stamped on the ticket up until 4.00 am the following morning.

Part 4 – Sample of Proof of Eligibility as advised by TfNSW from time to time:











## 2012 Concession Fares






Half fare

Note: Student cards must have RailCorp concession sticker or printed symbol and can vary by institution.









Proof of Age Card	NSW Senior Secondary Student	Mature Aged NSW Secondary Student	NSW Jobseekers
			
NSW Tertiary Student	NSW Apprentice/Trainee		
			

Pensioner fares (excursion fare or half fare)

Pensioners*	Seniors*	NSW War Widow's
		

Free travel

Note: Free attendant travel available where transport concession card is marked 'Plus Attendant' or holder also has a Companion Card.

Vision impaired Person*	Ex-Member of Defence Forces	Blinded Soldier's Pass	WW1 Veteran's Pass
			
Operator issued SSTS Travel Pass	State Travelcard	Attendant**	Assistance Animal Permit*
			

\* NSW and Interstate Cards    # NSW permit essential for everyone except those using an accredited Guide Dog, Hearing Dog or Police Dogs



**Part 5 – Integrated ticketing – travel free of charge from the Operator**

The persons identified in the following table will be eligible for travel free of charge from the Operator:

Occasion	Integrated ticketing arrangement	Entitlement
<p><b>Royal Easter Show (RES)</b></p>	<ul style="list-style-type: none"> <li>• Entry tickets to the RES are designated integrated event and transport tickets (the ticket product is called ShowLink).</li> <li>• ShowLink tickets are sold on TfNSW Major Events Bus Services, by the Royal Agricultural Society (RAS) and its outlets and CityRail at rail station ticket offices and automated ticket vending machines.</li> <li>• Showlink tickets generally include text stating “Price Includes Public Transport - conditions apply”.</li> <li>• Showlink tickets are not sold on Bus Services.</li> <li>• TfNSW will provide samples of valid tickets and passes to SOMBSC operators prior to the event.</li> </ul>	<p>A person with a valid Showlink ticket is entitled to travel on all Bus Services free of any direct or indirect charge by the Operator</p>
<p><b>Stadium Australia Declared Transport Integrated Event</b></p>	<ul style="list-style-type: none"> <li>• TfNSW from time to time will declare certain events at Stadium Australia at Sydney Olympic Park as “an integrated transport ticket event”. For a declared integrated transport ticket event the following applies:-             <ul style="list-style-type: none"> <li>• The Stadium Australia event ticket can be used on Bus Services . These tickets are produced by a ticketing company and sold only by the event organiser (not transport).</li> <li>• Stadium Members’ passes will be recognised for travel.</li> <li>• Integrated Event tickets and Members’ tickets and passes are to be used as a ‘show bus driver transport pass’.</li> <li>• Integrated Event tickets must be clearly dated detailing the date of the event at Stadium Australia.</li> <li>• The Ticket and no cost travel under the ticket can only be used on the date shown on the ticket.</li> <li>• TfNSW will provide samples of valid tickets and passes to SOMBSC operators prior to the event.</li> </ul> </li> </ul>	<p>A person with a valid ticket is entitled to travel on Bus Services free of any direct or indirect charge by the Operator, up to 4.0 hours prior to and 6.0 hours post the event time as shown on the Ticket</p>

**Part 5 – Integrated ticketing – travel free of charge from the Operator**

Occasion	Integrated ticketing arrangement	Entitlement
<p><b>City to Surf</b></p>	<ul style="list-style-type: none"> <li>• The City to Surf “race bib” and the event finish medals are recognised as the integrated event and transport entitlement.</li> <li>• Persons wearing the race bib or in possession of an event finish medal are entitled to no cost transport.</li> <li>• No cost transport includes Bus Services.</li> <li>• TfNSW will provide samples of valid tickets and passes to transport operators prior to the event that are to be recognised for travel.</li> </ul>	<ul style="list-style-type: none"> <li>• A person wearing the City to Surf race bib is entitled to travel on all Bus Services free of any direct or indirect charge by the Operator, on the date of the event.</li> </ul>
<p><b>Sydney Running Festival</b></p>	<ul style="list-style-type: none"> <li>• The Sydney Running Festival event race bib and event finish medals are recognised as the integrated event &amp; transport entitlement.</li> <li>• Persons wearing the race bib or in possession of an event finish medal are entitled to no cost transport.</li> <li>• No cost transport includes Bus Services.</li> <li>• TfNSW will provide samples of valid tickets and passes to transport operators prior to the event that are to be recognised for travel.</li> </ul>	<ul style="list-style-type: none"> <li>• A person wearing the Sydney Running Festival race bib is entitled to travel on all Bus Services free of any direct or indirect charge by the Operator, on the date of the event.</li> </ul>

**Part 5 – Integrated ticketing – travel free of charge from the Operator**

Occasion	Integrated ticketing arrangement	Entitlement
<p><b>V8 Supercar Event at Sydney Olympic Park</b></p>	<ul style="list-style-type: none"> <li>• The V8 Supercars event ticket is the integrated event &amp; transport ticket.</li> <li>• The V8 Supercars tickets are produced by a ticketing company and sold only by the event organiser prior to the event (TfNSW does not sell this ticket).</li> <li>• The V8 Supercars integrated event tickets generally state “Price Includes Public Transport - Conditions apply” to be applicable.</li> <li>• The V8 Supercars integrated event ticket must be clearly dated detailing the date of the event.</li> <li>• The ticket can only be used on the date(s) shown on the ticket.</li> <li>• TfNSW will provide samples of valid tickets and passes to SOMBSC operators prior to the event.</li> </ul>	<ul style="list-style-type: none"> <li>• A person with a V8 Supercars event ticket is entitled to travel on all Bus Services, free of any direct or indirect charge by the Operator, on the date of the event.</li> </ul>
<p><b>Future Musical Festival (FMF) at the Randwick Racecourse</b></p>	<ul style="list-style-type: none"> <li>• The FMF event ticket is the integrated event &amp; transport ticket.</li> <li>• The FMF tickets are produced by Ticketek a ticketing company and sold only by the event organiser prior to the event (Transport does not sell this ticket).</li> <li>• The FMF integrated event tickets generally state “Price Includes Public Transport - Conditions apply” to be applicable.</li> <li>• The FMF integrated event ticket must be clearly dated detailing the date of the event at Royal Randwick Racecourse.</li> <li>• The ticket can only be used up to 4.0 hours prior to and 4.0 hours post the event time as on the date shown on the ticket.</li> <li>• TfNSW will provide samples of valid tickets and passes to SOMBSC operators prior to the event.</li> </ul>	<ul style="list-style-type: none"> <li>• A person with a FMF ticket is entitled to travel on all Bus Services free of any direct or indirect charge by the Operator, on the date of the event.</li> </ul>
<p><b>Other Events</b></p>	<ul style="list-style-type: none"> <li>• TfNSW may, from time to time, declare other events as integrated transport ticket events, by notice to the Operator.</li> </ul>	<ul style="list-style-type: none"> <li>• TfNSW will provide samples of valid tickets and passes to transport operators prior to the event that are to be recognised for travel.</li> </ul>