

# Transport Access Program

## Como Station Upgrade

Project update

March 2021



*Image: Current progress on the station Platform under construction, February 2021*

Transport for NSW is upgrading Como Station to make it easier for everyone to access, including people with a disability or limited mobility, parents/carers with prams, and customers with luggage.

## Upcoming work

Construction of the Como Station Upgrade is currently underway. Work will continue throughout March and includes:

- bathroom upgrade work within the station building
- continued excavation on Como Parade
- lift car installation for the new platform lift
- tactile installation to the recently re-surfaced platform areas
- concrete pours for the new lift shaft and retaining walls on Como Parade
- commencement of concrete asphalt work within the commuter car park

Equipment to be used includes excavators, hammer drills, bobcats, concrete trucks and pumps, hand held saws and power tools.

For more information call **1800 684 490**,

Email [projects@transport.nsw.gov.au](mailto:projects@transport.nsw.gov.au) or visit [www.transport.nsw.gov.au/como](http://www.transport.nsw.gov.au/como)

For urgent enquiries or complaints regarding construction activities, please call 24 hours **1800 775 465**

## Temporary changes to the station platforms

As part of the station upgrade, new permanent tactile ground surface indicators will be installed. These are raised markings placed parallel to the platform edge to warn pedestrians with vision impairment.

The existing tactile ground surface indicators were removed during weekend work on 21 February to allow new asphalt to be installed. The new asphalt surface needs time to cure before the new tactiles can be installed. Installation of new tactiles will commence from Monday 1 March, with completion expected by Friday 12 March.

Work areas will be marked using bollards and tape and supervised at all times. Work will pause while customers board and alight the trains. During this period, non-slip hazard tape and directional signage will be temporarily installed, additional staff whilst trains are running, and regular station announcements will be made to ensure the safety of customers.

## Night work

To minimise disruption to customers, night work will be carried out in the station building between **8pm and 4am on Wednesday 3 and Thursday 4 March**. The work will include sewer relining in the platform building for the family accessible toilet upgrade. Night work is necessary so that activities can be carried out safely when the station is not in use.

This work is not expected to generate elevated levels of noise, with work being completed inside the station building.

## Temporary changes to the station toilets

In late January 2021 work began to refurbish the existing toilets. When complete, the station will feature new male and female ambulant toilets and a new family accessible toilet. This work is expected to take approximately three months to complete.

To enable this upgrade, **one toilet within the station amenities building will be temporarily closed until April 2021**. The remaining toilet will be operating as a unisex toilet during this time. Signage has been installed to help customers with these temporary changes.

## Temporary changes to parking

Up to 20 parking spaces are temporarily closed in the Commuter Car Park until July 2021. This will be in the northern end of the car park where work for the new lift is underway.

Whenever possible, parking spaces will be reopened and made available for customer use during these times. These temporary closures are essential to enable safe excavation and material removal for the new lift. Changes to the Commuter Car Park are expected to occur for up to three months and parking will be reinstated gradually as construction progresses. Traffic control will be in place for the safety of motorists and pedestrians, as required.

## Changes to pedestrian access

The Como Parade access ramp has been temporarily closed from 30 November 2020 and is expected to reopen in mid-March 2021.

This closure is to allow for the safe construction of the new lift on Como Parade.

Access to Como Station will be maintained via the Railway Road entrance only.



*Map: green markers show pedestrian access paths around the station.*

## Construction hours

Standard construction hours are now **7am to 6pm every day**. This is to facilitate social distancing on construction sites and support the health and wellbeing of workers. These changes will be in place until Thursday **25 March 2021**.

From **Friday 26 March 2021**, standard construction hours will change to **7am to 6pm Monday to Friday and 8am to 1pm Saturdays only**.

For the safety of staff, customers and the community, some work will be completed outside standard construction hours. We will notify nearby residents and businesses in advance if we need to work outside these times.

## Keep in touch

We will continue to keep the community informed with regular project updates. Further information is available on the project website [www.transport.nsw.gov.au/como](http://www.transport.nsw.gov.au/como). If you would like to be added to the project distribution list, please contact us on **1800 684 490** or email [projects@transport.nsw.gov.au](mailto:projects@transport.nsw.gov.au)

For all urgent enquiries or complaints regarding construction activities, please call our 24-hour Construction Response Line on **1800 775 465**.



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