



Transport Access Program

Como Station Upgrade

Project update

August 2021

Transport for NSW is upgrading Como Station to make it easier for everyone to access, including people with a disability or limited mobility, parents/carers with prams, and customers with luggage.



Sneak peak: work progressing on the retaining wall and Como Parade lift.

Pause on construction

In line with recent restrictions introduced by the NSW Government on 17 July 2021 to help keep our communities safe, construction activities on Como Station Upgrade are paused until Friday 30 July. We are making arrangements for our work activities to safely recommence from 31 July 2021, as detailed in this notification. Should these restrictions change based on advice by the NSW Government, which may impact the timing of our work, the community will be notified. We encourage you to subscribe to our project email distribution for the latest information, by calling us on 1800 684 490 or emailing projects@transport.nsw.gov.au.

The safety and wellbeing of our workforce and the wider community is our highest priority. You may see some of our workers on site as they prepare the sites for work to recommence. Please be assured our people and worksites follow NSW Health's COVID-19 requirements and will continue to do so.

For more information call **1800 684 490**,
Email projects@transport.nsw.gov.au or visit www.transport.nsw.gov.au/como
For urgent enquiries or complaints regarding construction activities, please call 24 hours **1800 775 465**

Project update

After almost 12 months of major construction, the Como Station Upgrade is almost complete. The opening of the new lifts is just around the corner!

Upcoming Work

- partial resurfacing and re-levelling of the Commuter Car Park
- Como Parade kiss and ride finalisation
- Installation of upper and lower awnings to Como Parade lift shaft
- Completion of the Como Parade stairs
- Commissioning of new lifts

Equipment to be used includes excavators, hammer drills, bobcats, concrete trucks and pumps, hand held saws, large cranes and power tools.

Night work

There is some night work scheduled between the hours of 8.30pm and 4.30am from Monday 9 through to Wednesday 11 August. Work will involve painting the station underpass, which can't be done during station operation hours.

This work is not expected to generate elevated levels of noise, however mitigation measures will be in place to minimise disruption to the local community.

Upcoming out of hours work

Weekend work will take place from **5am to 6pm Saturday 11 September and Sunday 12 September 2021**. Some of this work will take place in the rail corridor and needs to be carried out during a scheduled Sydney Trains track work period when trains are not running for the safety of customers, workers and the wider community.

Work will include:

- Fencing installation
- Landscaping work
- Formalise access to padmount transformer
- Light pole installation.

Equipment to be used includes cranes, excavators, dump trucks, bobcats, rollers and hand tools.

During the planned work on Railway Road traffic control will be in place to ensure the safety of pedestrian and vehicle movements. In some instances temporary lane closures will necessary for crane and heavy vehicle movement. This will be mitigated with traffic control present on Railway Road for the entirety of this work.

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This work will be noisy at times. Wherever possible measures to reduce noise will be implemented including scheduling noisy work during daytime hours, turning off vehicles and equipment when not in use, monitoring noise, using non-tonal reversing beepers and acoustic barriers. We apologise for the inconvenience and thank you for your patience during this important work.

Please visit www.transportnsw.info or call **131 500** for up to date information regarding service updates and replacement buses during this time.

Ongoing temporary changes to parking

Up to 30 car park spaces are temporarily closed in the northern end of the Commuter Car Park, with reopening expected in **September 2021**. Whenever possible, parking spaces will be reopened and made available for customer use during these times. These temporary closures are essential to enable safe excavation, concrete pours, and installation work for the new lift. Parking will be reinstated gradually as construction progresses. Traffic control measures will be in place for the safety of motorists and pedestrians, as required.

Temporary changes to access for pedestrians

From **mid-April, access was reinstated to and from Como Parade via the station underpass**. There have been some changes to the reinstated access including **a ramp, narrow pathway and stairs near the station entry**. Customers requiring ramp-only access will need to continue to access the station via the existing **Railway Road bridge detour**.

The area surrounding the Como Parade station entrance will be used for minor construction activities including the movement of excavated materials. Short intermittent closures may occur, however these closures will be scheduled outside of peak hours and between train arrivals to minimise the disruption to the community.

Construction hours

To support the industry and continue the delivery of critical infrastructure, the NSW Government has introduced new rules allowing construction sites to operate on weekends and public holidays. Standard construction hours are now **7am to 6pm every day, including Sundays and public holidays**. These changes have been made to facilitate social distancing on construction sites and support the health and wellbeing of workers.

Keep in touch

We will continue to keep the community informed with regular project updates. Further information is available on the project website www.transport.nsw.gov.au/como. If you would like to be added to the project distribution list, please contact us on **1800 684 490** or email projects@transport.nsw.gov.au

For all urgent enquiries or complaints regarding construction activities, please call our 24-hour Construction Response Line on **1800 775 465**.



This document contains important information about public transport projects in your area. If you require the services of an interpreter, please contact the Translating and Interpreting Service on **131 450** and ask them to call Transport for NSW on **1800 684 490**. The interpreter will then assist you with translation.