Transport for NSW

Noise Abatement Program
Application Form

1. Customer details *(must be completed by owner of property)*

Title *(select)*

Mr ☐ Mrs ☐
Ms ☐ Miss ☐

First name

Last name

Address of property to be assessed

Postcode

Mailing address *(if different from above)*

Postcode

Email

Would you prefer

email ☐ or post ☐

Home phone no.

Day / Mobile phone no.

Business / Organisation *(if applicable)*

2. Property details

When did you purchase this property?

month / year

Property approved to build

year

Is your residence:

owner occupied ☐ rented ☐
vacant ☐ commercial ☐

What is your local council?

Have you applied to the Noise Abatement Program before?

Yes ☐ ▶ Year
No ☐

3. Road and noise details *(if more space is required for questions below please attached a separate sheet)*

What time(s) do the noise problems occur?

Daytime ☐ Night time ☐
Both day and night time ☐

Please name the road(s) which you feel are causing the noise problem at your property. Which road produces the most amount of noise to your dwelling?

Please briefly describe the noise problem and your concerns.

continued

3. Road and noise details continued *(if more space is required for questions below please attached a separate sheet)*

Do you have any suggestions to rectify the noise problem?

Do you have any further comments?

4. Customer declaration

I declare that the information on this form is true and complete. I understand that my personal information is being collected for determining eligibility for Noise Abatement. My personal information held by Transport for NSW will not be disclosed except if required or authorised by law. I have a right to access or correct my personal information in accordance with the provisions of the *Privacy and Personal Information Protection Act 1998*.

Signature

Date

day / month / year

Please return your completed form by post or, email, to the locations shown below.

Post: Noise Abatement Program Coordinator
Transport for NSW
PO Box 973
Parramatta NSW 2124

Email: tfnsw.nap@transport.nsw.gov.au

Enquiries
Phone 131 782
Web nswroads.work/nap

Transport for NSW Use Only

Date application received

day / month / year

Transport for NSW Officer name *(print)*

Transport for NSW Officer signature

Note: successful applications shall be registered on the NAP database using the receipt date

Keep this fact sheet, only submit pages 1 and 2

Background

Australia's ever growing population is seeing more and more cars and heavy vehicles on our roads. The NSW Government has recognised that this increase in traffic has led to increases in traffic noise to levels that have the potential to cause community concern. To address this concern, Transport for NSW developed the NSW Noise Abatement Program (NAP) to mitigate noise impacts associated with existing State and Federal roads that are not subject to upgrade and where traffic noise levels are high. The Noise Abatement Program is aimed at providing noise mitigation treatment for eligible dwellings and noise sensitive land-uses such as schools, hospitals and churches that are exposed to high levels of road traffic noise. Noise mitigation measures will only be installed where they are feasible and reasonable. Transport for NSW Environmental Noise Management Manual contains procedures to assess feasible and reasonable noise mitigation that include considerations such as constructability, safety, maintenance, level of noise reduction, extent of noise benefit and cost.

Eligibility criteria

To be eligible to be offered noise reduction treatment under the Noise Abatement Program certain criteria must be met. The criteria are aimed at delivering noise mitigation to noise sensitive locations that experience acute levels of noise and takes account of length of residency, building type and cost. The applicable criteria for eligibility are listed below.

1. A property owner has previously submitted a NAP application for their property.
2. The property is classified as a “sensitive receiver” - such as a residence, school, church or hospital. ('School' may include; a public or private primary school or high school, a university and a TAFE college).
3. The property is impacted by noise from an existing State or Federal road and the road has not been approved for an upgrading works within a reasonably foreseeable time frame (eg 1 - 2 years)
4. Noise levels at the property are at least; 65 decibels during the day or 60 decibels during the night. (The day-time noise level is the average noise level between 7am and 10pm, and the night-time noise level is the average noise level between 10pm and 7am).
5. The building approval was prior to 1 January 2009. This aligns with the introduction of mandatory requirements in the Infrastructure SEPP for noise mitigation in new buildings built alongside busy roads.

Cost of treatment

Owners with less than 7 years ownership at the property will be offered treatment on a cost sharing basis as shown in the table below. This contribution would also apply where there is a change in ownership of a property already entered on the NAP treatment list and the new occupant has less than seven years residency. Length of occupation is determined based on when treatment is proposed to be provided.

Length of Residency	Contribution required by Owner
1 year	85%
2 years	70%
3 years	55%
4 years	35%
5 years	20%
6 years	10%
7 years or more	0%

Order of treatment

The order in which treatment is offered under the Noise Abatement Program is based on application date. The application date is the date Transport for NSW receives the completed NAP Application Form.

Following submission of application

Upon receipt of your completed application form Transport for NSW will assess eligibility criteria and conduct an initial investigation to evaluate whether a more detailed investigation, including additional noise monitoring, is required. Transport for NSW will contact you by letter in this regard in due course.